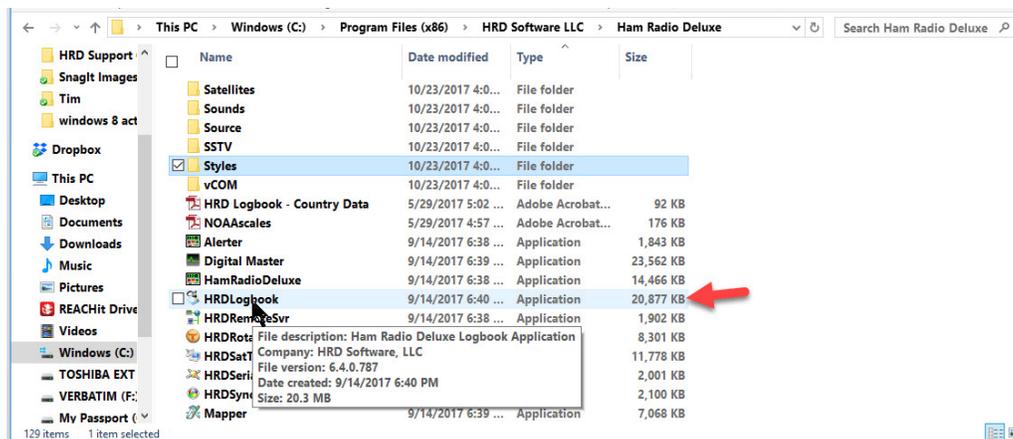


HRD Logbook Fix For Windows Creators Edition (1709)

We have had operators report having an issue with the HRD Logbook automatically closing after about 10 minutes after their computer has updated to the new Windows 10 Creators Edition (build 1709). The following is what we have found may resolve the problem on your computer. Please follow the instructions carefully and if you have any further problems with this issue after you have attempted this fix, please let us know immediately.

Step#1 – Close running HRD programs. Open your Windows File Explorer and navigate to the following folder:

C:\Program Files (x86)\HRD Software LLC\Ham Radio Deluxe\ and locate the HRDLogbook.exe file as shown below.



Once you have located the HRDLogbook.exe application, right click on it and select “Properties”

<p>The screenshot shows the 'HRDLogbook Properties' dialog box with the 'Compatibility' tab selected. The 'Compatibility mode' is set to 'Windows 8'. Under the 'Settings' section, the 'Disable fullscreen optimizations' checkbox is checked and highlighted with a red box and a red arrow. Other options include 'Run this program in compatibility mode for:', 'Reduced color mode', 'Run in 640 x 480 screen resolution', 'Override high DPI scaling behavior', and 'Run this program as an administrator'.</p>	<p>In the Properties menu, click on the “Compatibility” tab along the top of the window. Near the bottom of the Compatibility screen, you will see a check box marked “Disable Fullscreen Optimizers”.</p> <p>Place a check mark in this box and click the [Apply] then click [OK]</p> <p>Close the properties menu and go back and run the HRD software and start your logbook. Monitor your logbook for about 30 minutes to see if it automatically closes as it did prior to changing this setting.</p> <p>If you have any further problems with the logbook closing, please contact support immediately.</p>
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